


Frequently Asked Questions

No.	Category	Question	Answer
1	Model Name of FRITZ!Box	How to confirm model name of FRITZ!Box	<div style="border: 1px solid red; padding: 5px; width: fit-content; margin: 0 auto;"> ex) FRITZ!Box 7490 The 7490 is a model </div> 
2	Function	Some function on the compatible list does not work .	<p>Please check firmwaer version of FRITZ!Box and update to the latest one.</p> <p>Then, please deregister a handset and re-register the handset to FRITZ!Box</p>
3	Caller ID	Why can't call back from Caller ID list	<p>A handset does not support call back function from caller ID list in FRITZ!Box .</p> <p>Please refer the supported function list on following URL. http://panasonic.net/pcc/support/tel/fritzbox/</p>
4	Phonebook	Why can't edit or add new phonbook of Fritz!Box ?	<p>A handset supports to call from phonebook only.</p> <p>Edit and new entry function is not supported.</p>
5	Settings	Why can't set the base unit settings ?	<p>The Base unit setting menu works when a Handset is registered to Panasonic base unit.</p>
6	Intercom	Why can't call intercom by using Fritz!Box intercom name ?	<p>Fritz!Box intercom is possible to use intercom number of Fritz!Box.</p>