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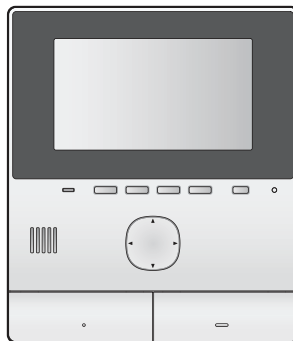
Supplemental Information

Main Monitor Station
Model No. VL-MVN511

This document provides information about using the product as part of a Video Intercom System for Apartment Complexes. It is meant to supplement the information found in the product's Operating Instructions.

1.1 Introduction

The VL-MVN511 main monitor station (hereafter referred to as "main monitor") can be used as part of a Video Intercom System for Apartment Complexes. If your main monitor is part of such a system, the available features, settings, and operations differ slightly from the information explained in the main monitor's Operating Instructions. Please refer to the information in this document for information about these differences.

1.2 Lobby visitors

Visitors can use the lobby station to call your room. Depending on the system's settings, visitors can either call your main monitor directly, or call a receptionist. If a receptionist handles the call, the receptionist can call and speak with you before allowing the visitor to enter the building.

Lobby station camera images

When a visitor uses a lobby station to call you, you can view the image from the lobby station's built-in camera.

Note:

● Images from the lobby station camera can be viewed live by facility staff, and can be recorded for later viewing by the building manager.

Switching to another camera

An external surveillance camera may be connected to the lobby station. In this case, you can view images from the external camera while talking to the visitor or monitoring the lobby station camera.
To switch between lobby station camera and external camera images, press [📷Camera] and [🔊Lobby].

Wide/zoom features

You cannot change the zoom position when monitoring lobby cameras. (The zoom position is determined for each lobby station by system settings.)

Opening a door

An electric lock may be connected to the lobby station. You can open the lobby door while talking or monitoring with the lobby station or monitoring with the camera.
Press [🔓] to open the door.

Lift permissions

A lift controller may be connected to the system. In this case, visitors will be allowed to use the lift to visit your floor after you have opened the entrance door. Depending on how the system is configured by the building manager, the visitor will not be allowed to use the lift to visit other floors.

1.3 Apartment complex extension telephones (terminals)

The video intercom system installed in your building may be integrated with a telephone system. In this case, you can use the main monitor to make and receive calls to and from extension telephones installed in the building. The extension telephones are assigned pre-programmed names, such as RECEPTION and SECURITY OFFICE.

Note:

● For information about the extension telephones available in your building, contact the facility staff.

To make a call to an extension telephone

1. Press [📞 TALK].
2. Select the desired extension telephone.
   ● Up to 4 extension telephones may be displayed.
3. Press **[OK]** → **[Yes]**.
4. When finished, press [OFF].

To answer a call from an extension telephone

When you receive a call from an extension telephone, the main monitor rings and displays the name of the extension telephone.

1. Press [📞 TALK].
2. When finished, press [OFF].

1.4 Emergency calls

A sensor, such as a smoke detector, water leak sensor, or call button, may be connected to your main monitor. If the sensor is triggered, your main monitor can automatically call facility staff to alert them to the situation. This is called an "emergency call".
When the emergency call is answered, you can talk with the facility staff. When an emergency call is in progress, the main monitor's screen will light in red.

Note:

● In order to use the emergency call feature, the sensors/button listed above must be connected to the IN1 and IN2 terminals. (This feature will not operate if a sensor/button is connected to other terminals.)

1.5 Doorbells

A doorbell may be connected to your main monitor. In this case, the main monitor will ring when someone presses the doorbell button.
When a doorbell is connected to your main monitor, configure the main monitor as follows.
Top menu → 🔧 → **"Connected devices"** → **"Doorphone"** → **"Use door bell"**.

Note:
● Connect doorbells to the **IN3** and **IN4** terminals. (Doorbells will not operate if connected to other terminals.)

1.6 Mobile device integration

The **[Video Intercom]** app allows you to use your mobile device as an extension of the main monitor.

Main features
– Answering calls and viewing images from lobby stations and doorphones
– Monitoring images from doorphones
– Configuring email notification settings

Note:
● The **[Video Intercom]** app does not support the following features.
    – Monitoring a lobby station
    – Switching to another camera while talking or monitoring
    – Emergency calls
● For the latest information about the **[Video Intercom]** app and compatible devices, visit the following website.

http://panasonic.net/pcc/support/intercom/ smartphone/

1.7 System conditions and limitations

If your main monitor is part of a Video Intercom System for Apartment Complexes, please note the following system conditions and limitations.
● All calls and monitoring sessions are disconnected automatically after a pre-programmed amount of time.
● Only one call or monitoring session can be handled at a time.
  Subsequent calls will disconnect the current call (if the current call has lower priority), or will not be connected (if the current call has higher priority).

Low priority	Monitoring
Medium priority	General calls (lobby to main monitor, main monitor to extension telephone, etc.)
High priority	**Emergency calls**

1.8 Information about available settings

The settings available for your main monitor differ slightly from the information explained in the main monitor's Operating Instructions. Differences are indicated below in red. For a list of all other available settings, refer to the Operating Instructions.

Note:

- In the following table, default settings are indicated by < >.

Item name: `"Initial settings"`

Sub-menu				Settings
1	**2**	**3**	**4**	
`Zoom position settings`	**Lobby** (Cannot be selected)	—	—	—
	Doorphone	—	—	—
`Wide/Zoom settings`	**Lobby** (Cannot be selected)	—	—	—
	Doorphone	— `When visitors come` — `When monitoring`	—	— `Zoom` — `<Wide>`

Item name: `"Ringtone"`

Sub-menu				Settings
1	**2**	**3**	**4**	
`Ringtone`	**Lobby**	— `<Sound 1>` — `Sound 2` — `Sound 3`	—	— `<Normal>` — `Repeat`
	Doorphone	— `Sound 1` — `<Sound 2>` — `Sound 3`	—	— `<Normal>` — `Repeat`

Item name: `"Connected devices"`

Sub-menu				Settings
1	**2**	**3**	**4**	
`Doorphone connection`	**Lobby** (Cannot be selected)	—	—	—
	Doorphone	—	—	— `Device connected` — `<Auto detection>` — `Device not connected` — **`Use door bell`**

Sub-menu				Settings
1	**2**	**3**	**4**	
Electric lock	**Lobby** (Cannot be selected)	—	—	—
	Doorphone	− `Electric door lock` − `Electric vehicle gate lock`	− `Connect to relay box (1)` − `Connect to relay box (2)` − `Connect to the doorphone` − `<No connection>`	− `<Unlock for 1 second>` − `Unlock for 7 seconds`
Automatic illumination	**Lobby** (Cannot be selected)	—	—	− `<Enable>` − `Disable`
	Doorphone	− `When visitors come` − `When monitoring`	—	

Item name: "`Network`"

Sub-menu				Settings
1	**2**	**3**	**4**	
Notification selection	**Lobby**	—	—	− `<On>` − `Off`
	Doorphone	—	—	− `<On>` − `Off`
	Emergency[*1]	—	—	− `<On>` − `Off`
	Sensor[*2]	—	—	− `<On>` − `Off`

*1 If no emergency terminal has been configured for the system, "`Sensor 1`" is displayed.
*2 If no emergency terminal has been configured for the system, "`Sensor 2`" is displayed.

Notes